

Exact JobBOSS

Professional Services |
Consultant Biography

**MICHAEL L.
BONFIG**



As an Exact Professional Services Technical Consultant, Michael L. Bonfig brings over thirteen years of experience building customer success with JobBOSS.

He has an extensive background providing on-site support, end user training, and developing procedures and documentation. A sought after resource for on-site solutions, Michael excels at product compatibility and customer hardware issues.

His proven expertise and results-oriented approach to customer support, training and implementation line up strongly with Exact's dedication to high tech customer success.

- His talent for general troubleshooting and an ability to craft non-standard solutions make him a top software industry consultant.
- Louis's twenty-plus years in manufacturing—five years as a Machinist for machine tool builders and job shops and a stint as CFO and Operations Manager for a machine tool company—mean he steps into a customer's shoes and provides practical solutions.

- His accounting background includes several years as CFO and MIS Director for a commercial finance company developing operating and financial systems.
- Change management is another area of expertise. Louis ensures the smooth implementation of new organizational structures and change; he understands today's constantly evolving business environment and helps customers do the same.
- Prior to his consulting career, Louis was CFO and General Manager for Gital America Inc., a U.S. subsidiary of European machine tool manufacturer Gildemeister Italiana.
- Along with his CPA (since 1982), Louis's technical expertise and certifications include Microsoft Platforms, QuickBooks, Great Plains Dynamics/Navision, Peachtree, formal SAP training and Crystal Reports.
- He has a B. S. Commerce, DePaul University, with a major in accounting.



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**FOR MORE INFORMATION ON MICHAEL
CONTACT: JBPSO@EXACT.COM OR CALL
PROFESSIONAL SERVICES AT 800-777-4334.**